

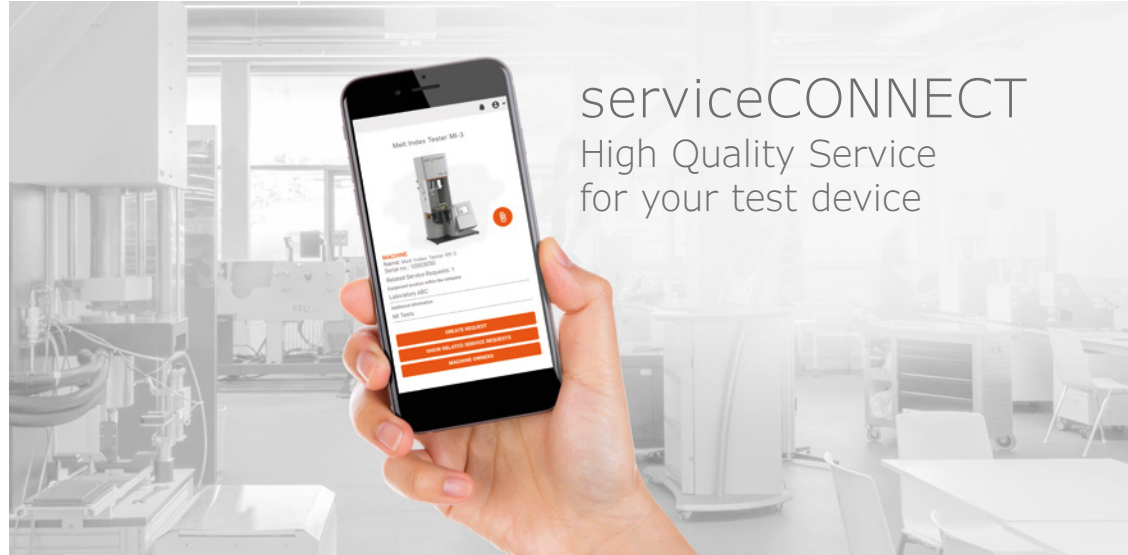
Register your test device  
today and experience  
our high quality service!



[www.goettfert.com/service/serviceconnect/](http://www.goettfert.com/service/serviceconnect/)



service



serviceCONNECT  
High Quality Service  
for your test device

**GÖTTFERT**  
 THIS IS RHEOLOGY

## What is serviceCONNECT?

serviceCONNECT is a platform for your GÖTTFERT testing instrument. The service solution enables to send service requests for the test equipment to GÖTTFERT customer service quickly, easily and specifically.

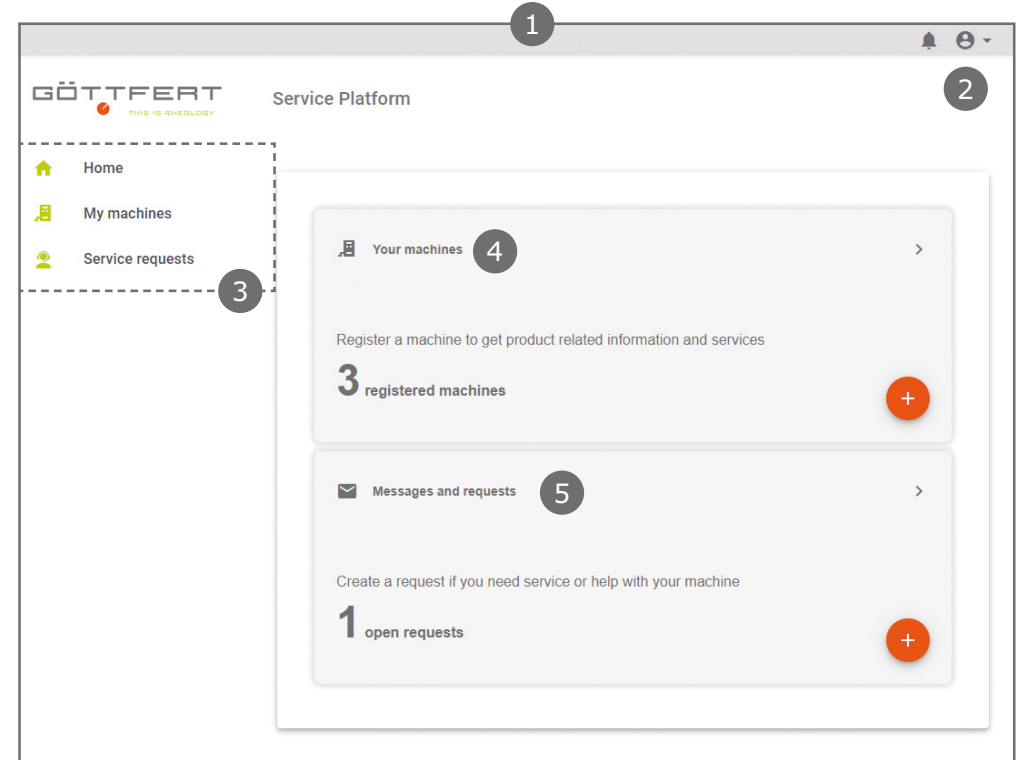
All you need is a smartphone, tablet or your office PC, an Internet access and you can contact our service department via the portal.

After a simple registration you will have an insight into many service topics around your testing device and will benefit from our High Quality Service.

## Our system – your advantage

- Quick and easy registration of your test device
- Preferred service processing
- Easy and fast communication with chat and video function
- Overview and tracking of your service requests, information on current status
- Overview of all GÖTTFERT devices
- Documents relating to the device, such as operating instructions, circuit diagrams, spare parts lists
- Communication with GÖTTFERT via PC and Smartphone
- Direct line to our service experts
- Fast reaction times thanks to mobile working directly on site at the machine

## Overview



- 1 User Interface
- 2 My profile
- 3 Platform navigation
- 4 Overview of instruments
- 5 Service request (Chat, video conference)